



Exhibitors' Paperwork

Norfolk Showground Saturday 9th and Sunday 10th October

Thank you for booking a stand for The National Country Show Live. The purpose of this paperwork is to ensure that you are provided with all the necessary information and to ensure that you are completely prepared prior to the show start date.

Please read the following details carefully. If you have any queries, please contact us prior to the show. Aztec will not be held responsible for exhibitors that discover on the day of the show set-up that they have not booked enough space or are not happy with their booking details.

Full booking terms & conditions can be found online in the exhibitor downloads section at the show website at www.nationalcountryshow.co.uk.

IMPORTANT NOTES & CONDITIONS - PLEASE READ

SET UP & BREAKDOWN TIMES

SHOW OPEN TO PUBLIC Saturday 9th & Sunday 10th October 2021;
10am – 5pm (both days)

SET UP

08/10/2021 (Fri)

11am – 5pm

Traders that arrive after 5pm will have to wait to Saturday to be placed; Outdoor traders that arrive prior to 5pm can continue to set-up after this time; Craft, Gift & Food Marquees are secured at 5pm.

09/10/2021 (Sat)

7am – 9:30am

10/10/2021 (Sun)

8:30am – 9:30am

BREAKDOWN 10/10/2021 (Sun)

From 5:30pm

No exhibitors are permitted to stay on site overnight on Sunday 10th October.

Site Access

- Please report to security at the exhibitor entrance on arrival.
- The show is open to the public from 10am and closes at 5pm. If you are **NOT** on your stall & ready by 9:30am on the first day of the show, for whatever reason, you may be refused entry, and no refund will be given.
- Vehicle movement on the show area is strictly **prohibited** whilst the show is open to the public.
- Vehicle passes and wristbands to the show are provided in the pack that you will receive on arrival.
- Only one vehicle pass will be issued per exhibitor, please contact us prior to the show if you require more - a maximum of two additional passes will be issued free of charge.
- Vehicle Passes **must** be placed on your dashboard, for easy viewing at **all times**.
- Exhibitors must keep to the set-up and breakdown times.

COVID 19 HEALTH & SAFETY MEASURES

Despite the recent lifting of restrictions, the following rules have been established for the safety of all exhibitors, visitors and show staff – it is important that they are adhered to. If you are unsure of the latest government guidelines [CLICK HERE](#) for full details on the government's website.

- Please do not attend show if you feel unwell.
- Although the social distancing rules have been removed, we recommend you apply a 2m social distance where possible.
- Face-coverings should be worn at all times whilst in the marquees (including set-up and break-down) – **please note** – we **DO NOT** provide face-coverings.
- If marquees with sides on are in use at the show, then face coverings should be worn by people over the age of 11+.
- We advise you bring a face covering with you for your own comfort and protection when outside.
Please note: We do not provide face coverings.

- PPE should be worn when serving customers (gloves etc).
- All exhibitors should keep their hands clean. There will be public hand sanitising points throughout the show, however you should bring your own hand sanitiser and anti-bacterial cleaner for your stand.
- Traders are expected to keep their stall safe and clean.
- Electronic payment methods (ideally contactless) should be used where possible.
- Sneeze guards are required for food products (if applicable).
- Traders must follow the one-way system (if applicable) should the need to leave the stall arise.
- If 1m 'clear space' has been provided between you and the adjacent exhibitor this must be kept clear at all times.

Insurance & Public Safety

- All exhibitors **must** have present at the event a copy of their own **public liability**, business insurance and any other relevant licences (including alcohol licence and relevant permits to sell firearms).
- **Exhibitors are responsible for their stand**, including every object displayed on their stand and liability of all claims arising from handling of objects. You must not place goods or tables of any kind in public walkways. Vehicles, boxes or trolleys must not be moved on site whilst the fair is open to the public. Exhibitors must not pack away until after the published closing time as stated by Aztec.
- There is on-site security for the duration of the event – including overnight on 8th and 9th October - exhibitors are permitted to leave their goods overnight at the show at their own risk.
- Exhibitors shall indemnify Aztec against all claims, damages or expenses arising from any incident, that may occur at the show.
- No unauthorised vehicle movement is permitted on site whilst the show is open to the public.
- **IMPORTANT NOTE** please ensure that your gazebo / marquees are suitable for outdoor use and can withstand strong winds if necessary.

Stand Space Booked & Exclusivity

- **Please ensure that you have booked adequate space for your stand** – you will be allocated the exact space that you have booked. This space includes access to the stand and (if applicable) storage of vehicles. Goods or tables that are outside the booked space will be requested to be removed. **Chairs are NOT supplied.**
- Exhibitors are only permitted to display & sell items detailed on the booking form (unless authorised by Aztec PRIOR to the show). Aztec has the right to ask unauthorised products to be removed.
- We do not guarantee exclusivity to any exhibitor.

Stall Presentation & Trading Standards Regulations

- Aztec reserve the right to ask exhibitors to remove goods considered unsuitable or not listed at the time of booking. All stalls must be presented to 'high' (and professional) standards as expected at a quality event.
- To comply with Trading Standard regulations, all exhibitors must ensure that all goods are clearly priced.
- All rubbish must be placed in skips provided or taken away by the relevant exhibitor – cardboard boxes must be flattened prior to placing in the skips.

Contact & Venue Details

Venue Address: Norfolk Showground, New Costessey, Norwich, NR5 0TT

Site Contact: Steve Upton or Matt Upton (Aztec Shows)

Email: steve@aztecevents.co.uk

Office Number: 01702 549623

Emergency Contact: 07583 074669 or 07905 173657

EXHIBITOR CAMPING IS PERMITTED ON SITE ON FRIDAY & SATURDAY NIGHTS ONLY